



COVID 19 Update for Patients

As we prepare to re-open our clinic in early June, we look forward to returning to work and attending to your oral health. Throughout this unprecedented time we have remained healthy and despite the challenges, have been grateful for the time spent with our families.

Our return to practice will be phased in with our initial priority to see patients with the most urgent needs and those who had emergencies over the past couple of months. As we continue to transition back, our regular appointments, oral hygiene and dental examinations will be slowly reintroduced.

Due to the COVID 19 pandemic we have had to cancel appointments for many of you. We ask for your continued patience as we do our best to re-schedule your appointments.

As always, our priority is for your care and safety, while maintaining a safe working environment for our staff. With that in mind, we have set new protocols and procedures in place. Prior to your appointment, we will complete a brief pre-screening assessment with you over the phone. One of the first things you will notice as you enter the clinic will be a plexiglass barrier around the front desk. Behind it will be the familiar face of Myra to greet you. At your appointment we will take your temperature and ask you to complete a short screening form. In order to maintain social distancing, we request that you do not arrive early for your appointment and that you do not bring along other family members with you unless you need assistance or if you are accompanying a young child.

In preparation for re-opening the office we have been busy sourcing out personal protective equipment (PPE) which, for the foreseeable future, will be the new normal. So when you see us we will be wearing the necessary PPE (masks, face shields and gowns). With our staff wearing the extra layer of protection the temperature in the office will be kept cooler. Please dress appropriate for the cooler temperature.

In order to minimize aerosols within the office, when our hygienists return, they will not be using ultrasonic cleaning techniques or doing polishings. Instead they will be using hand scalers for all cleanings. This may take longer than your previous appointments. To further provide a safe environment, we will be introducing a surgical air purification system for the office. The Surgically Clean Air System is a medical-grade indoor cleaning system with a 6-stage filtration process that is designed to remove germs, toxins, odors and most importantly minimize airborne viruses to help reduce the spread of illness.

Be assured that although the flow of the practice will have changed, we are committed to providing you and your families with the same standard of care to which you have been accustomed to receiving.

Thank you for your patience as we navigate through these evolving times.

Dr. Blaine Cairns and staff

